



**CSE Action Plan (2016-17) –  
Summary of progress (September 2017)**

**Introduction**

In 2016, the Sexual Exploitation and Assault Management Board (SEAMB) agreed an action plan to prevent and address CSE in Surrey. Partners agreed a range of actions with a view to achieve five strategic outcomes:

- Strategic Outcome 1: Better understanding the needs of children at risk of/experiencing CSE
- Strategic Outcome 2: Children at risk of/experiencing CSE and their parents/carers receive the right support
- Strategic Outcome 3: Known/suspected perpetrators are disrupted and brought to justice
- Strategic Outcome 4: More people are aware of CSE and are able to identify, prevent and address CSE
- Strategic Outcome 5: Better understanding the impact of our actions

Ensuring effective delivery against these outcomes is critical if we want to achieve our shared mission of ensuring that each Surrey child is protected from CSE, and feels safe in their communities.

This document provides a comprehensive update of the agreed actions and acts as the basis for refreshing the existing action plan to ensure activities remain focussed and achieve the desired outcomes.

The revised action plan can be found on the SSCB's website.

Summary of achievements

*Strategic Outcome 1: Better understanding the needs of children at risk of/experiencing CSE*

Actions completed	Evidence
CSE Problem Profile completed	SEAMB/CSE Delivery Group Minutes
<p>Capturing the voice of the child</p> <ul style="list-style-type: none"> <li>○ In November, Surrey Police hosted three conferences which focussed on the use of social media – and specifically the sending of nude/naked selfies. The conferences were attended by approx. 190 Surrey children who provided their views on sexting and help-seeking behaviours. The findings of this conference were considered by SEAMB, and will contribute to the development of an Online Safety Action Plan.</li> <li>○ Surrey’s specialist sexual assault services (STARS) hosted an event for victims of CSE and their families/carers. It was attended by 19 children, and provided first-hand feedback on services received. The findings from this report directly contributed to the development of this revised action plan.</li> <li>○ During CSE Awareness Month in March 2017, the Youth Support Service ran awareness raising activities for young people attending open access youth centres across Surrey.</li> </ul> <p>All findings were shared with SEAMB or the CSE Delivery Group and will inform the development of the revised action plan.</p>	<p>Surrey Hear our Thoughts - <a href="https://sites.google.com/site/shoutconf/">https://sites.google.com/site/shoutconf/</a></p> <p>Summary report considered at SEAMB and CSE Delivery Group</p> <p>Summary report completed.</p>
Regular performance updates provided to SEAMB include demographic information about children at risk of/experiencing CSE.	SEAMB minutes

### **Has the anticipated outcome been achieved?**

The partnership is better able to understand the needs of children as a result of the actions we took. The introduction of the performance management framework has enabled the partnership to identify the needs of particularly vulnerable groups of children – including unaccompanied asylum seeking children, looked-after children and those with special education needs more effectively.

The completion of the CSE Problem Profile in particular provided valuable insights into the needs of children and young people at risk of/experiencing CSE and directly informed strategic and operational responses. Immediate actions taken include engaging with open youth club provision to raise awareness of CSE and shaping our approach to schools identified in the profile.

In addition, the findings from the engagement events have been considered by the multi-agency CSE Delivery Group and SEAMB, and have informed the development of the revised action plan.

### **What needs to happen next?**

There is considerable scope to better utilise existing mechanisms to engage children and young people (for instance return home interviews, or the annual survey of care leavers). In addition, there is a need to supplement existing engagement events to gather the views of children with sustainable mechanisms to routinely feedback from children and their families receiving support from Children's Services/Family Services. This should include considering effective approaches that enable children to have a pro-active role in planning interventions and support packages.

The problem profile needs to be repeated in order to identify trends over time. A refreshed problem profile must include information about the health (physical and mental) of children and young people as well as a greater focus on profiling perpetrators.

The performance management framework requires a greater focus on process information and the effectiveness of existing responses. This should include, in particular, better linking information about children missing from home, school and education with information about children at risk of/experiencing CSE.

*Outcome 2: Children at risk of/experiencing CSE and their parents/carers receive the right support.*

Actions completed	Evidence
Introducing revised delivery structures to replace existing MAECCs (July 2017)	SSCB Procedures (published July 2017)

**Has the anticipated outcome been achieved?**

The revision of existing delivery structures was one of the major achievements in the last 12 months and were launched in July 2017 with a view to improve decision-making and increase accountability. The revised structures have replaced existing Missing and Exploited Children's Conferences (MAECCs) with weekly CSE Risk Management Meetings (RMMs). The RMMs allow the partnership to focus on children assessed as high and medium risk as well as mobilising community safety partners to support disruption activities. Importantly, the revised structures have clarified the input from health providers. This will allow the partnership to make better decisions about risk and how to respond.

It is too early to assess the impact of the changes at this stage. The CSE Delivery Group will continue to monitor the impact of these changes.

**What needs to happen next?**

There continues to be a need for the development of effective services for children at risk of/experiencing CSE and their families. This includes:

- Bespoke provision of services that respond to the needs of particularly vulnerable groups of children, including
  - o Children with additional learning needs and/or disabilities
  - o Children in care
  - o Boys
  - o Unaccompanied asylum seeking children
- The development of an agreed early help pathway for children assessed as low risk of CSE
- The introduction of a comprehensive parenting offer

One way to achieve this is to explore options for the commissioning of services to supplement existing services.

There is a need to develop tools and techniques to assist front-line social and youth workers to work with children at risk of/experiencing CSE effectively.

*Outcome 3: Known/suspected perpetrators are disrupted and brought to justice*

<b>Actions completed</b>	<b>Evidence</b>
As part of wider changes to service delivery structures, the introduction of revised structures to disrupt known/suspected perpetrators by mobilising of community safety partnerships at District and Borough level.	SCC Community Safety Procedures (CHarMM Framework)

<p><b>Has the anticipated outcome been achieved?</b></p> <p>The approach to disrupt known and suspected perpetrators has significantly improved over the last year. The mobilisation of community safety partners across the 11 Districts and Boroughs has meant that there are now structures in place to draw on the full range of statutory powers held at District and Borough level – including environmental health, licensing and community safety. The use of existing community safety structures furthermore allows the partnership to co-ordinate disruption activities effectively.</p> <p>It is too early to fully assess the impact of these actions. The CSE Delivery Group will continue to monitor the impact.</p> <p><b>What needs to happen next?</b></p> <p>The partnership currently does not have a clear profile of perpetrators, or a full understanding of CSE hotspots. The revised problem profile will include a focus on known perpetrators and hotspots by drawing on all available sources of information – including return home interviews.</p> <p>There is a need to extend engagement with Districts and Boroughs to include licensing, environmental health and housing teams. This will ensure the effective disruption of CSE.</p>
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*Outcome 4: More people are aware of CSE and are able to identify, prevent and address CSE*

Actions completed	Evidence
Revised SSCB training materials (online and face-to-face) now launched. A pool of trainers now trained to deliver the training so that SSCB training now delivered more frequently (bi-monthly)	SSCB website
Launch of Operation Makesafe – an initiative focussed on raising awareness of CSE with hotels, taxis and licensed premises.	Surrey Police website
<p>'CSE Awareness Month' in March 2017. A range of awareness raising events and initiatives were delivered aimed at children and their families, professional working with children as well as local businesses. Activities included:</p> <ul style="list-style-type: none"> <li>- The launch of Operation Makesafe</li> <li>- Workforce development event on identifying signs of CSE in Boys</li> <li>- The launch of an improved Family Information website together with a social media campaign seeking feedback from parents on existing CSE Services – led by <a href="#">Family Information Services</a></li> <li>- Co-ordinated awareness raising activities in all council-run youth centres in Surrey – led by Youth Support Service</li> <li>- Showing the play '<a href="#">Crashing</a>' in 10 schools across Surrey – funded by Office of Police and Crime Commissioner, and led by Surrey County Council Education Services/Surrey Police</li> <li>- Showing the play '<a href="#">In the net</a>' across all primary schools in Surrey – funded by the Surrey Education Trust and overseen by Surrey County Council Education Services</li> </ul>	SSCB website

<p><b>Has the anticipated outcome been achieved?</b></p> <p>The range of activities has increased awareness of CSE in Surrey. The Police have already recorded an increase in contacts from hotels, taxis and licensed premises since the launch of Operation Makesafe.</p>
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The SSCB's improved training offer will ensure that more staff across the partnership are able to access training. The materials are based on up-to-date research and national guidance and now include a broader range of teaching methods to suit a range of learning needs and styles.

**What needs to happen next?**

Awareness raising activities are an ongoing activity. The partnership needs to be in a better position to understand the impact of awareness raising activity – especially in schools. There is furthermore a need for a co-ordinated approach to universal prevention in all Surrey schools and to raise awareness with families/carers.

Based on the problem profile, the partnership's efforts need to include a particular focus on raising awareness of CSE in non-mainstream and specialist schools with a view to ensure that both staff and pupils are provided with high quality information and advice about CSE.

Awareness about online safety continues to remain a high priority. There is a need to re-launch the online safety strategy and develop a comprehensive action plan to ensure children stay safe online, and that staff are empowered to support children to stay safe online.

*Outcome 5: Better understanding the impact of our actions*

Actions completed	Evidence
Publication of CSE Strategy and Action Plan (November 2017)	SSCB website
Introduction of agreed performance management framework which is presented to SEAMB	SEAMB minutes
Multi-agency case review undertaken in December 2016	CSE Delivery Group / SEAMB minutes

**Has the anticipated outcome been achieved?**

As a result of our actions, SEAMB has a better understanding of the impact of collective actions to address CSE in Surrey. The revised CSE Strategy introduced, for the first time, an agreed mission statement and defined outcomes. This has enabled the partnership to begin to measure the impact of actions. It has also enabled the partnership to hold each other to account more effectively.

The introduction of an agreed performance management framework which is now tabled at each SEAMB has improved decision making by senior managers.

**What needs to happen next?**

There is a need to revise the existing action plan. This will not only provide a renewed impetus across the partnership, but also allow us to re-focus efforts on those actions that contribute to the delivery of agreed outcomes.

It will also be necessary to ensure performance monitoring arrangements improve. There is still an absence of quantitative information about the effectiveness of the partnership response from identification to referral and intervention. We also still don't know enough about the effectiveness of commissioned services as well as the quality of individual interventions.

There needs to be a continued focus on the quality of multi-agency practice. The SSCB will continue to undertake multi-agency case reviews to inform improvements.

SEAMB will be considering a revised action plan in September 2017. Efforts to improve performance monitoring arrangements are ongoing.