



Surrey Against
Domestic Abuse

www.surreyagainstda.info

Surrey County Council
Domestic Abuse
Training Programme
2018-2019
(April 2018 Version)

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Introduction

This programme has been produced and is run on behalf of those partners within Surrey Against Domestic Abuse by Surrey County Council (SCC) and is designed to provide the knowledge and awareness of a wide range of aspects relating to Domestic Abuse.

There are currently seven different class room based courses which form part of the programme and this brochure. In addition there is an e-Learning tool available via Surrey County Council Training Portal or for external agencies via [Surrey Skills Academy link](#). NB. You will need to create a log in on the website to access the e-Learning.

The current class room based courses are:

- **Domestic Abuse: Understanding the Multi-Agency Approach (One-day)**
- **Domestic Abuse: Working with Children Affected by Domestic Abuse (Two-days)**
- **Domestic Abuse: Safely Engaging With Perpetrators (One-day)**
- **Domestic Abuse: The Legal Framework (Half-day)**
- **Domestic Abuse within the Lesbian, Gay, Bi-Sexual & Transgender Population (Half-day)**

NB. The details of further specialist courses will be published following a review of provision which is taking place this year.

How to book on class room based training?

Surrey County Council Staff

SCC staff should book their course attendance using the Self-Service Portal via s:Net. This will automatically book your place on the course and future communications will be generated regarding your attendance.

Partners

Complete the **Multi-Agency Training Course Application Form** with all the relevant details and email or post it to the address below:

Surrey County Council - Learning & Development Team
Room 250,
County Hall, Penrhyn Road,
Kingston upon Thames, KT1 2DN
Email: learning.development@surreycc.gov.uk
Tel: 0208 541 9000

General guidance on attending training

Refreshments (not provided)

No refreshments are provided on courses. However, **Quadrant Court** has on site facilities to purchase food and drinks between 8am and 3pm with cold drinks and snacks via machines out of these hours. **Consort House** is close to Redhill town centre facilities but has no onsite cafeteria. **Thameside Centre** is about 10-15 minutes' walk into Staines Town Centre. [There is a fridge on site]

Parking (*not provided*) **and Train:** There is no on-site parking at any of the training venues currently used for either trainers or delegates. Please allow time to access local car parking and ensure you have the means to pay for the full time required to cover course attendance and walking to and from car parks. It is very disruptive if delegates leave courses to cover parking top up. The only exception is parking for those with blue badges. Please notify and discuss when booking your course to ensure that a place will be available and it is prudent to check with the venue shortly before the course to ensure you are aware of access arrangements for the day.

All these venues are within 10 minutes walk of a mainline train station.

Particular needs

As with all training, delegates should make any special needs known clearly at the time of booking and liaise with course booking contacts to discuss suitable arrangements.

Late arrival/early departure

Delegates arriving more than 15 minutes late **will not** be allowed to join the course as they will have missed vital health warnings and course introductions. An exception may be made if multiple delegates are likewise affected and the trainers deem this an appropriate decision.

Delegates leaving early will not be issued with the course certificate evidencing they have completed the course; however, this is at the trainer's discretion.

Where courses are listed as two or more days, delegates are advised that they need to attend the relevant consecutive days and if they become unavailable will not be able to rejoin the group. This is disruptive so should be avoided except in exceptional circumstances.

Delegates are advised that booking training is a professional commitment and that other than in exceptional or unforeseen circumstances they should not seek to miss any element of the course. This is disruptive to their learning and that of others. If delegates become unavailable during a significant part of the course they will not be able to rejoin the group which is also disruptive so should be avoided except in exceptional circumstances.

Issues arising during training

Trainers will monitor delegate input to the course that may indicate unsafe practice. This will be followed up accordingly. If appropriate the trainer will seek to discreetly discuss with the delegate on the day or arrange follow up after the course, as appropriate. Delegates should be reassured that this will be done carefully and respectfully.

Health Warning on course content

Delegates attending courses within this brochure need to be aware of the emotional content of the materials and topic and be aware that this may trigger reactions or feelings, at times unexpectedly. Trainers are aware of this and will be available to talk to during breaks or at the

end of courses and can seek to arrange private space discreetly should this be needed. Delegates can contact local services for related support should they wish to. Details are available at www.healthysurrey.org.uk/your-health/domestic-abuse

Domestic Abuse: Understanding the Multi-Agency Approach

One-day course

Content

The issue of Domestic Abuse remains a national and local priority. Strategies for a multi-agency approach to tackling Domestic Abuse, violent crime and repeat offending should be integral in local authorities and core partner agencies. Nationally two women a week are murdered, (Peled, 2000); at least 750,000 children in England and Wales are living with Domestic Abuse, (Scottish Government, 2008). Domestic Abuse is a common but often hidden crime in Surrey.

Domestic Abuse remains a feature in a significant number of Serious Case Reviews in Surrey and nationally.

All practitioners should have a basic awareness of Domestic Abuse, which should result in a shared understanding of the complex issues surrounding Domestic Abuse. This ultimately should result in appropriate assessments and responses being made. Most cases of Domestic Abuse do not reach the criminal justice system and even for those that do; individuals still need a broad range of services and support. This course gives an outline of the approach in Surrey.

Target audience

Multi-agency professionals who work with adults, children or families, managers supporting staff working with or affected by Domestic Abuse and frontline workers.

Aim

- To ensure that participants understand the complex nature of Domestic Abuse, the roles that everyone have to play in identifying, supporting and signposting those affected by Domestic Abuse.
- To promote positive and effective outcomes through partnership working and good practice.

Learning outcomes

By the end of the training participants should be able to:

- understand and recognise the different aspects of Domestic Abuse
- have gained an awareness of the impact of Domestic Abuse on survivors and children
- prevent harm, identify risk and support those affected by Domestic Abuse by learning from Serious Case reviews, Domestic Homicide Reviews, Multi Agency Risk Assessment Conference competences and good practice
- have gained an understanding of working in partnership and the roles and responsibilities of all agencies
- have developed awareness about the behaviour of perpetrators
- acknowledge that perpetrators must take responsibility for their actions and accessing appropriate support
- understand the barriers faced by victims
- encourage agencies to adopt routine Domestic Abuse enquiries in their daily practice and respond appropriately
- understand the importance of identifying risk and ensuring safety
- understand the importance of working within an anti racist/anti discriminatory way when engaging service users and their families
- recognise the tension between confidentiality and information sharing in relation to Domestic Abuse
- recognise the barriers to responding appropriately to Domestic Abuse for individuals and agencies

Pre-event requisites

Delegates should have completed the Surrey Domestic Abuse: Introduction to Domestic Abuse Awareness E-Learning Package which is available on the Portal or on Surrey Skills Academy for non SCC staff. Completing this in advance will enhance your learning experience. [Surrey Skills Academy link](#).

Discussion with your line manager to establish that the course outcomes are relevant to your practice.

NB. Delegates should be aware that this course requires them to take part in individual, paired, small and whole group activities.

Please advise the trainer of any concerns you may have before the course starts or as soon as possible.

Post event requirements

Completion of a Learning Action Plan and reflection on learning in supervision. Delegates should also work within their supervision and independently to consider the longer term impact on their practice.

Course dates

| Course Name | Day | Date | Duration | Times | Venue |
|---|----------|------------|----------|---------------|----------------|
| Domestic Abuse: Understanding the Multi-Agency Approach | Monday | 16/04/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Understanding the Multi-Agency Approach | Monday | 14/05/2018 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Understanding the Multi-Agency Approach | Thursday | 14/06/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Understanding the Multi-Agency Approach | Tuesday | 24/07/2018 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Understanding the Multi-Agency Approach | Friday | 24/08/2018 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Understanding the Multi-Agency Approach | Tuesday | 18/09/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Understanding the Multi-Agency Approach | Monday | 15/10/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Understanding the Multi-Agency Approach | Thursday | 15/11/2018 | One day | 09:30 – 16:30 | Quadrant Court |

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|--|-----------|------------|---------|---------------|-------------------|
| Domestic Abuse: Understanding the Multi-Agency Approach | Friday | 14/12/2018 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Understanding the Multi-Agency Approach | Tuesday | 22/01/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Understanding the Multi-Agency Approach | Wednesday | 06/02/2019 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Understanding the Multi-Agency Approach | Wednesday | 20/03/2019 | One day | 09:30 – 16:30 | Consort House |

Domestic Abuse: Working with Children Affected by Domestic Abuse Two-day course

Course content

A two day course exploring the dynamics of Domestic Abuse and the complex factors involved. The course will consider the impact that living with Domestic Abuse can have on children and young people and how to work safely with such children and young people.

Target audience

Staff working directly with families affected by Domestic Abuse, particularly those supporting children and young people, or those managing such staff.

Aim

- To develop an understanding of what constitutes Domestic Abuse and to improve understanding and awareness of the causes and patterns of Domestic Abuse.
- To develop an understanding of the impact of Domestic Abuse on children, young people and parenting capacity.
- To identify the ways in which children and young people may respond to Domestic Abuse.
- To identify the barriers for women, children and young people seeking help.
- To develop strategies to support children and young people affected by Domestic Abuse.

Learning outcomes

By the end of the training participants should be able to:

- define and understand what constitutes Domestic Abuse
- recognise the impact of Domestic Abuse on children, young people and parenting capacity
- be practised in methods to use in direct work
- develop appropriate practical resources
- identify ways to support children in managing the long-term effects of Domestic Abuse
- explore methods of engaging children and young people to 'make sense' of their experience as part of their recovery process
- reflect on the way we work with those who have experienced Domestic Abuse
- understand the importance of working within anti racist/anti discriminatory ways when engaging children, young people and their families

Pre-event requisites

Delegates should have completed the Surrey Domestic Abuse: Introduction to Domestic Abuse Awareness E-Learning Package. This is available to SCC staff via the Portal and is on Surrey Skills Academy for non SCC staff. [Surrey Skills Academy link](#). Completing this will enhance your learning experience. Delegates should also have attended 'Domestic Abuse: Understanding the Multi-agency Approach'.

Discussion with your line manager to establish that the course outcomes are relevant to your practice.

NB. Delegates should be aware that this course requires them to take part in individual, paired, small and whole group activities. Delegates are also required to attend both consecutive days in full.

Please advise the trainer of any concerns you may have before the course starts or as soon as possible.

Post event requirements

Completion of a Learning Action Plan and reflection on learning in supervision. Delegates should also work in supervision and independently to consider the longer term impact on their practice.

Course dates

Courses run on two consecutive days, therefore delegates must be able to attend and complete both days in full.

| Course Name | Day | Date | Duration | Times | Venue |
|---|----------------------------|-------------------------------|-----------------|---------------|--------------------|
| Domestic Abuse: Working with Children Affected by DA | Monday & Tuesday | 25/06/2018 & 26/06/2018 | Two days | 09:30 – 16:30 | County Hall |
| Domestic Abuse: Working with Children Affected by DA | Wednesday & Thursday | 19/09/2018 & 20/09/2018 | Two days | 09:30 – 16:30 | County Hall |
| Domestic Abuse: Working with Children Affected by DA | Monday & Tuesday | 29/10/2018 & 30/10/2018 | Two days | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Working with Children Affected by DA | Monday & Tuesday | 11/03/2019 & 12/03/2019 | Two days | 09:30 – 16:30 | Fairmount House |

Domestic Abuse: Safely Engaging with Perpetrators

One-day course

Health warning

We recognise that professionals do have a role to play in engaging with perpetrators of Domestic Abuse in order to appropriately assess and respond to risk and safety. The emotional and physical safety of survivors and children is paramount. No professional should undertake interventions with perpetrators unless they have the appropriate skills, training and support to do so. The course trainers will challenge participants should they feel that work with perpetrators is being inappropriately undertaken and will follow this up where necessary.

Target audience

Multi-Agency professionals, managers and frontline workers with direct management experience or frontline contact with perpetrators and their families or those managing such staff.

Aim

- To recognise and understand the tactics/behaviours used by perpetrators of Domestic Abuse, their potential motivations and how this can affect us as professionals.
- To recognise and understand the unique factors involved in engaging safely with perpetrators of Domestic Abuse.

Learning outcomes

By the end of the training participants should:

- be able to recognise that they have a role in identifying, engaging and safely managing perpetrators of Domestic Abuse, however that any intervention and work with perpetrators should only be undertaken by qualified professionals within an accredited environment
- have an increased understanding of the potential motivations behind abusive behaviour and have the opportunity to explore experiences of Domestic Abuse from a perpetrator perspective
- have a heightened awareness of the ability of perpetrators to manipulate and therefore involve professionals in the ongoing Abuse of survivors and their friends/families
- have an increased understanding of how their own experiences and beliefs will impact upon their ability to engage with perpetrators of Domestic Abuse
- have an increased perception of what a healthy relationship is and of why it is important to encourage perpetrators and survivors to understand what constitutes a healthy relationship
- understand the importance of working within an anti racist/anti discriminatory way when engaging people who use services and their families

Pre event requisites

Delegates should have completed the Surrey Domestic Abuse: Introduction to Domestic Abuse Awareness E-Learning Package. This is available to SCC staff via the Portal and is on Surrey Skills Academy for non SCC staff. [Surrey Skills Academy link](#). Completing this will enhance your learning experience. Delegates should also have attended 'Domestic Abuse: Understanding the Multi-agency Approach'.

Discussion with your line manager to establish that the course outcomes are relevant to your practice.

Post event requisites

Completion of a Learning Action Plan and reflection on learning in supervision. Delegates should also work to consider the longer term impact on their practice.

Course dates

| Course Name | Day | Date | Duration | Times | Venue |
|---|------------|-------------|-----------------|---------------|--------------------|
| Domestic Abuse: Safely Engaging with Perpetrators | Monday | 14/05/2018 | One day | 09:30 – 16:30 | Consort House |
| Domestic Abuse: Safely Engaging with Perpetrators | Tuesday | 11/09/2018 | One day | 09:30 – 16:30 | Fairmount House |
| Domestic Abuse: Safely Engaging with Perpetrators | Monday | 10/12/2018 | One day | 09:30 – 16:30 | Quadrant Court |
| Domestic Abuse: Safely Engaging with Perpetrators | Monday | 18/03/2019 | One day | 09:30 – 16:30 | Consort House |

Domestic Abuse - The Legal Framework

Half-day course

Course content

An outline of some of the key elements of the complex legal framework around the Domestic Abuse agenda including Domestic Violence Protection Notices and Orders (DVPN/O's) and Domestic Violence Disclosure Scheme (also known as Clare's Law). The course will also update on recent legislative changes around Coercive Control, Revenge Pornography, Mandatory Reporting of FGM and the Care Act.

Target audience

Multi Agency professionals who work with adults, children or families that may be affected by Domestic Abuse, managers dealing directly with Domestic Abuse or managing those that deal directly with or are affected by Domestic Abuse.

Aim

To enable participants to gain an understanding of the full legal framework within the civil and criminal courts in relation to perpetrators and survivors of Domestic Abuse and their children, together with the funding implications.

Learning outcomes

By the end of the training participants should be able to:

- understand the interface between the criminal and civil law framework
- describe the key principles of public funding and how they are applied in practice
- understand the full range of civil law remedies available to a survivor and how to access them
- analyse the main remedies available under the Family Law Act 1996 and evaluate their use in relation to a number of different situations
- analyse the main remedies available under the Protection from Harassment Act 1997
- demonstrate an understanding of the changes relating to the breach of civil orders under the Domestic Violence, Crime and Victims Act 2004
- understand the key principles of The Children Act both in relation to private and public child care law
- understand Domestic Homicide Reviews (DHR) and the learning to be gained from them
- understand the law and processes for the Domestic Violence Disclosure Scheme (DVDS) and Domestic Violence Protection Notices (DVPN) and Orders (DVPO)
- understand the importance of working in an anti racist/anti discriminatory way when engaging service users and their families

Pre event requisites

Delegates should have completed the Surrey Domestic Abuse: Introduction to Domestic Abuse Awareness E-Learning Package. This is available to SCC staff via the Portal and is on Surrey Skills Academy for non SCC staff. [Surrey Skills Academy link](#). Completing this will enhance your learning experience. Delegates should also have attended 'Domestic Abuse: Understanding the Multi-agency Approach'.

Discussion with your line manager to establish that the course outcomes are relevant to your practice.

NB. Delegates should be aware that this course requires them to take part in individual, paired and whole group activities. Please advise the trainer of any concerns you may have before the course starts or as soon as possible.

Post event requisites

Completion of a Learning Action Plan and reflection on learning in supervision. Follow up of all identified Domestic Abuse or other training needs. Delegates should also work to consider the longer term impact on their practice.

Course dates

| Course Name | Day | Date | Duration | Times | Venue |
|---|------------|-------------|-----------------|---------------|--------------------|
| Domestic Abuse: The Legal Framework | Monday | 25/06/2018 | Half day | 09:30 – 13:30 | Consort House |
| Domestic Abuse: The Legal Framework | Wednesday | 26/09/2018 | Half day | 09:30 – 13:30 | Fairmount House |
| Domestic Abuse: The Legal Framework | Tuesday | 20/11/2018 | Half day | 09:30 – 13:30 | Quadrant Court |
| Domestic Abuse: The Legal Framework | Monday | 18/02/2019 | Half day | 09:30 – 13:30 | Consort House |

Domestic Abuse within the Lesbian, Gay, Bi-Sexual and Transgender Population

Half-day course

Course content

An exploration of the complex nature of Domestic Abuse and the particular issues and barriers for the Lesbian, Gay, Bi-sexual and Transgender Population.

Target audience

Multi-agency professionals, particularly frontline workers or those managing them or other managers supporting staff where Domestic Abuse and the particular issues for the LGB & T population may be factors.

Aim

- To dispel myths, stereotypes and assumptions about the Lesbian, Gay, Bi- sexual & Transgender (LGB & T) population.
- To raise awareness about the prevalence & nature of Domestic Abuse within the LGB & T population.
- Explore the barriers and facilitators to providing services to LGB & T survivors.

Learning outcomes

By the end of the training participants should:

- have an increased ability to recognise how the LGB & T community are affected by stigma, misconception and homophobia
- have an improved knowledge & understanding of the nature and prevalence of Domestic Abuse within the LGB&T community
- have an enhanced understanding of the barriers faced by survivors from the LGB & T community in accessing support
- have an increased understanding of what steps they need to take to ensure positive attitudes, appropriate services and better outcomes are available to LGB&T survivors
- understand the importance of working within an anti racist/anti discriminatory way when engaging people who use services and their families.

Pre event requisites

Delegates should have completed the Surrey Domestic Abuse: Introduction to Domestic Abuse Awareness E-Learning Package. This is available to SCC staff via the Portal and is on Surrey Skills Academy for non SCC staff. [Surrey Skills Academy link](#). Completing this will enhance your learning experience. Delegates should also have attended 'Domestic Abuse: Understanding the Multi-agency Approach'.

Discussion with your line manager to establish that the course outcomes are relevant to your practice.

Post event requisites

Completion of a Learning Action Plan and reflection on learning in supervision. Delegates should also work to consider the longer term impact on their practice.

Course dates

| Course Name | Day | Date | Duration | Times | Venue |
|---|------------|-------------|-----------------|---------------|--------------------|
| Domestic Abuse: Lesbian, Gay, Bi- sexual & Transgender Population | Wednesday | 02/05/2018 | Half day | 09:30 – 13:30 | Quadrant Court |
| Domestic Abuse: Lesbian, Gay, Bi- sexual & Transgender Population | Tuesday | 10/07/2018 | Half day | 09:30 – 13:30 | Fairmount House |
| Domestic Abuse: Lesbian, Gay, Bi- sexual & Transgender Population | Monday | 12/11/2018 | Half day | 09:30 – 13:30 | Quadrant Court |
| Domestic Abuse: Lesbian, Gay, Bi- sexual & Transgender Population | Thursday | 07/02/2019 | Half day | 09:30 – 13:30 | Consort House |

Full Training Calendar 2018-19

This programme is subject to change, and for accurate future place availability, please either consult the Self-Service Portal or telephone Learning & Development on 0208 541 9000 or email: learning.development@surreycc.gov.uk

| Name Course | Course Start Date | Course End Date | Course Location | Duration (Days) |
|--|-------------------|-----------------|-----------------|-----------------|
| DA: LGB & T Community | 02/05/2018 | 02/05/2018 | Quadrant Court | ½ |
| DA: LGB & T Community | 10/07/2018 | 10/07/2018 | Fairmount House | ½ |
| DA: LGB & T Community | 12/11/2018 | 12/11/2018 | Quadrant Court | ½ |
| DA: LGB & T Community | 07/02/2019 | 07/02/2019 | Consort House | ½ |
| DA: Safely Engaging With Perpetrators | 14/05/2018 | 14/05/2018 | Consort House | 1 |
| DA: Safely Engaging With Perpetrators | 11/09/2018 | 11/09/2018 | Fairmount House | 1 |
| DA: Safely Engaging With Perpetrators | 10/12/2018 | 10/12/2018 | Quadrant Court | 1 |
| DA: Safely Engaging With Perpetrators | 18/03/2019 | 18/03/2019 | Consort House | 1 |
| DA: The Legal Framework | 25/06/2018 | 25/06/2018 | Consort House | ½ |
| DA: The Legal Framework | 26/09/2018 | 26/09/2018 | Fairmount House | ½ |
| DA: The Legal Framework | 20/11/2018 | 20/11/2018 | Quadrant Court | ½ |
| DA: The Legal Framework | 18/02/2019 | 18/02/2019 | Consort House | ½ |
| DA: Understanding Multi-Agency Approach | 16/04/2018 | 16/04/2018 | Consort House | 1 |
| DA: Understanding Multi-Agency Approach | 14/05/2018 | 14/05/2018 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 14/06/2018 | 14/06/2018 | Consort House | 1 |
| DA: Understanding Multi-Agency Approach | 24/07/2018 | 24/07/2018 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 24/08/2018 | 24/08/2018 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 15/10/2018 | 15/10/2018 | Consort House | 1 |
| DA: Understanding Multi-Agency Approach | 15/11/2018 | 15/11/2018 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 14/12/2018 | 14/12/2018 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 22/01/2018 | 22/01/2018 | Consort House | 1 |
| DA: Understanding Multi-Agency Approach | 06/02/2019 | 06/02/2019 | Quadrant Court | 1 |
| DA: Understanding Multi-Agency Approach | 20/03/2019 | 20/03/2019 | Consort House | 1 |
| DA: Working With Children Affected By DA | 25/06/2018 | 26/06/2018 | County Hall | 2 |
| DA: Working With Children Affected By DA | 19/09/2018 | 20/09/2018 | County Hall | 2 |
| DA: Working With Children Affected By DA | 29/10/2018 | 30/10/2018 | Quadrant Court | 2 |
| DA: Working With Children Affected By DA | 11/03/2019 | 12/03/2019 | Fairmount House | 2 |